

Hay Town Council Statement

During the summer of 2020 a series of temporary measures were introduced to facilitate better social distancing within the centre of town and allow a number of businesses to operate safely outside of their normal premises.

It is fair to say that there were a number of 'teething' problems and impacts on other areas as different measures were tried out. In October the measures/closures were changed again to reflect the decreased numbers of visitors to the town and assist residents to access shops during the unpredictable winter weather.

During this time, we also delivered a survey to all businesses and residents in the town to **help us understand the impact of these measures**. The responses to the main questions are shown below. We received 228 completed surveys in total (online and paper copy).

Question 1	Yes	No	Unaware	Unanswered
Have the temporary pedestrianisation measures had an impact on you?	174	50	0	4

Question 2	Yes	No	Not Sure	Unanswered
Is there any aspect of the measures you think should be changed or improved?	152	36	20	20

Question 3	All Year	Tourist Season only (May - Sept)	Not at all	Ticked all year & tourist season	Unanswered
Would you like the pedestrianisation/social distancing measures to continue?	99	78	44	4	3

The survey shows that of those who took part most were in favour of 'pedestrianisation' type measures which gave priority to people over cars.

The survey results have given us a good indication of what the measures to aid social distancing should look like for 2021. **It should also be noted that as a council we have committed to review these measures in November 2021.**

The following road closure measures have been agreed with Powys and the temporary traffic orders are in the process of being written. The traffic orders are temporary because they do relate to Covid19 restrictions.

Once we are in a situation where these restrictions are not required, we will undertake a full consultation with both residents and businesses before agreeing any permanent change to traffic operation within the town.

The measures going forward are:

Tourist Season (1st May – 30th September 2021)
Between 12-5pm each day, no vehicle access into the centre of town via Castle Street or from Broad Street into Lion Street. Residents living in this area who have 'off road' parking will be granted access. The Memorial Square Car Park will be closed to vehicles. Outside of these hours – normal access arrangements apply. The ' pop in and collect ' areas at the top of Castle Street, at Kilvert's and near the Clock Tower will be more clearly marked to ensure that they are used as intended.
Outside of tourist season
Between 12 -5pm - Thursday/Friday/Saturday no vehicle access into the centre of town via Castle Street or from Broad Street into Lion Street. Residents living in this area who have 'off road' parking will be granted access. The Memorial Square Car Park will be closed to vehicles on Thursday/Friday/Saturday but OPEN on all other days. Outside of these days/hours – normal access arrangements apply.
High Town – the measures noted above will apply. In addition, the road will become ONE WAY with access from Castle Street end only. The exit onto St Johns Place will be LEFT TURN ONLY . The parking spaces will be removed.

Please note that cyclists will need to dismount and walk during the road closure times. It should also be noted that cyclists are subject to one- way restrictions in the same way as other vehicles.

Comments received and additional information in relation to the survey questions are available on the Hay Town Council website (identifying information such as post codes has been removed). www.haytowncouncil.gov.uk

To reiterate once we are in a situation where Covid19 restrictions are not required, we will undertake a full consultation with both residents and businesses before agreeing any permanent change to traffic operation/road closures within the town