Hay Town Centre Proposal

Proposal for temporary Public Health / Social Distancing measures to support Hay Town Centre from Hay Town Council and Hay Chamber of Commerce

Site visit held on 24 June 2020 with representatives from Powys County Council, Hay Town Council and Hay Chamber of Commerce. Followed by a remote meeting held on 26 June 2020 with representatives from Hay Town Council and Hay Chamber of Commerce the following proposal has been agreed. Further site visits held on 16 July 2020 and 22 July 2020.

The measures below are only temporary in nature as part of Hay's response to Coronavirus and will be monitored on a weekly basis.

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Purpose	1. To help Hay 're-open' as safely as possibly by implementing measures	
	to enhance social distancing measures/partial pedestrianisation and	
	therefore to increase confidence in people to come back into the town	
	centre.	
	2. To ensure the business community feels listened to and supported and	
	able to carry out their business without any undue affect on their	
	business (ideally the measures will improve footfall to business across	
	Hay)	
Car Parking (General)	1 There will be allocated free 1-hour time slots available on Oxford	
	Road car park to compensate for lost free parking bays in town	
	centre. Powys CC is responsible for Oxford Road car park and	
	Powys CC will clearly mark the bays where free parking is available.	
	The free parking bays will be in place before or on the same day as	
	the road closures are brought in.	
Road Closure	Timed road closures of:	
Measures	1. Castle Street	
	2. Castle Lane	
	3. High Town	
	4. Lion Street (From junction with Broad Street to junction with St	
	John's Place)	
	5. St John's Place up to Kilvert's Public House	
	6. Any exit/entrance roads into/out of the roads above	
	Time of closures: 11.00 am – 4.00 pm, daily	
Exceptions to road	Deliveries (businesses will be asked to try to arrange deliveries	
closures	before or after the above times, but it is understood that this will	
	not always be possible.)	
	2. Blue badge holders – Will be able to park anywhere within the	
	closed areas	
	3. Covid-19 Volunteers – if they are collecting for elderly or	
	vulnerable and cannot make it into Hay before or after the road	
	closures	
	Delivery drivers blue hadre halders and Covid 10 valuntaers will be	
	Delivery drivers, blue badge holders and Covid-19 volunteers will be	
Mamarial Carrage Carr	allowed into the closed areas at any time of day.	
Memorial Square Car	Memorial Square Car Park – closed for the duration of the temporary	
Park	measures. Keeping Castle Lane open was considered, but Powys CC	
	Highways has said that this is not possible due to the very narrow nature	

	of Castle Lane. There would also be issues for local residents with a much increased traffic flow.
Pop in-collect points (x3)	It has been agreed with Powys CC Highways that three pop in-collect areas will be introduced as part of the measures. We understand that for many businesses, a lot of trade consists of people pulling up outside and popping in for short periods of time. The pop in-collect points are to enable people to drive as closely as possible to these businesses. The points agreed are: 1. Outside the Clock Tower/bottom of Lion Street
	 Top of Castle Street (suggested that the 'barriers' at the top of Castle Street are set slightly further down Castle Street to create a safe area to pull into) In front of Kilverts Public House, Bullring
Temporary ramps for mobility access on Castle Street	Powys CC has agreed to provide 4 temporary ramps for Castle Street. These will allow people with prams, mobility issues, wheelchairs to more easily leave the pavement areas in Castle Street and enter the road during road closure times. This should help more people be able to maintain social distancing in Castle Street.
Cyclists	Cyclists are exempt from road closures and can cycle freely into and out of all areas of Hay.
Sheltered Cycle Parking	Powys CC has agreed to provide sheltered cycle parking units in Hay. This will be followed up and suitable areas for their location will be agreed with Powys CC. These would not only help with the immediate measures, but also help with long-term active travel options by encouraging people/workers to come into Hay without their vehicle.
Back Fold Lane	Large mirrors will be installed on the blind spots of Back Fold Lane to enable people to see if there are people coming from the opposite direction to help people coming into direct contact with each other.
Enforcement	These social distancing measures are enforceable and anyone parking in Hay's road closed areas without an exemption are liable to Fixed Penalty Notices issued by traffic wardens.
Monitoring	Businesses – Each week all businesses in Hay will be given the opportunity to feedback their views on the new social distancing measures. These views will be essential in the ongoing monitoring. The Chamber of Commerce will send out the surveys by e-mail once a week for the duration of these temporary measures. Residents/visitors – Will be given the change to complete surveys. These responses will be used together with feedback from businesses to inform any changes to the measures moving forwards.
How will these Social Distancing Plans be publicised?	Hay Town Council will inform every resident in Hay of the new plans. This will likely take the form of a leaflet delivered to each household. HTC will also promote the new measures on its website, Facebook page, and via social media.

	HTC will also send its proposal to all surrounding Town, Community and Parish Councils to ensure the surrounding areas are aware of the new measures and to reassure people that Hay is safe to visit. Hay Chamber of Commerce will circulate this proposal to all its members. Hay Town Council will issue a press release to the Brecon and Radnor Express to inform a wider audience that Hay is open for business and that safety measures have been introduced.
Next steps	 Powys CC to supply appropriate 'barriers' and signage/ 5mph advisory signs. Powys CC engineers to meet representatives from Hay Town Council and Chamber of Commerce at an arranged time so that local representation can be present when barriers, temporary signs, temporary ramps, exact location and size of pick upcollection points etc are being put into position. HTC and Hay Chamber of Commerce to design and install appropriate signage explaining that Hay is open for business, the new road closure system, the pop-in and collect points etc. Businesses in Hay to be identified to put out/take away barriers at the beginning and end of the closure periods.
Date of Proposal	23.07.20